



Nextrio Managed Services

Like any preventative care, Nextrio's managed services solution provides long-term savings and peace of mind.

Proactive Management for Your IT Needs

Nextrio now offers your organization Managed Services (NMS) – a revolutionary way to monitor your computer systems for consistent peak performance so that “down time” is virtually eliminated.

Did you know that nearly 93 percent of IT problems can be addressed before they turn into performance issues, un-productivity, loss of data, or security breaches?

NMS is a set of comprehensive IT management services that allow Nextrio engineers to proactively fix issues before they become problems. NMS manages everything related to your desktops, networks and servers. Nextrio performs specialized SQL database monitoring, email protection and management, network management, server maintenance, desktop support, patching, updates, performance monitoring, software deployments, and much more. Our team of certified engineers and technicians give you the highest levels of support so your systems stay up and running 24-7.

Questions & Answers

Q: How can my business save money by using NMS?

A: Unpredictable IT costs place a real burden on your business. NMS gives you predictable, monthly IT expenses by eliminating the costs of upgrades, monitoring, patching and operations of your infrastructure. Simply pick the plan that is right for you!

Q: Why should my business choose NMS over hosting?

A: The greatest advantage Nextrio has over hosting is that if our network or your Internet Service Provider's network goes down, your systems are still operational. NMS also includes many of the benefits of hosting, such as security and server monitoring, remote storage of data and fixed monthly fees but for a significantly lower cost.

Q: What if my business already has IT staff?

A: More than a third of all businesses using a managed services solution also employ part-time or full-time IT staff. By eliminating the necessity to work on low-level, repetitive, non-strategic tasks, NMS frees your staff to focus on long-term strategic technology objectives.

BENEFITS

Regular reports that Nextrio professionals review with you to plan for budgeting and system improvements.

Reduced downtime of systems, and employees waste less time managing their PC's.

The peace of mind that comes from knowing that your system is in the best possible hands.



Nextrio: Managed Services

This symbol means
“You’re covered!”



With NMS you'll see this tiny logo at the bottom of the screen on each workstation.

This means NMS is carefully monitoring your system, proactively addressing issues BEFORE they arise.

- Nextrio experts assess current computer configurations, make recommendations on hardware & software
- Your system is monitored and updated with timely upgrades & patches
- Helps plan and budget for business growth
- Workers stay more productive
- Gives you peace of mind about your computer systems so you can concentrate on your core business

You will receive monthly reports showing exactly how we've protected you. In addition, unlimited support options (remote, onsite or both) are available.

Support Levels >>

Server Management

- MS Windows 2003 Server support and proactive maintenance
- Troubleshooting any alert that arises while monitoring your systems
- Monitor and notify based on event logs to identify and troubleshoot problems
- Check and patch all operating systems and verify data backup

PRO: includes onsite and remote support

BASIC: includes remote support only

Desktop Support

- Regularly deploy patches & update virus definitions
- Perform desktop tunings like defrag, Scandisk, Paging file optimizations, bottlenecks, etc.
- Deploy updates to software and service packs
- Support Microsoft products and 3rd party applications
- Extend technical support for users

PRO: includes onsite and remote support

BASIC: includes remote support only

Network Management

- Proactive firewall maintenance & troubleshooting
- Maintain logs of intrusion attempts from outside influences
- Continuous filtering for spyware, malware, and other threats
- Proactive monitoring of emails for spam and viruses before they affect your system

BASIC: includes remote support only



Call 520.545.7100
today for more information on
Nextrio Managed Services!